

Missing Microbiology Result Notice

LifeLabs called in this result to the ED.

Please forward this form to the ED and the Lab manager for resolution. The Result CANNOT BE ACTED ON until it is available in the "Results Call Back" system.

Date & Time of call: _____

Patient Name: _____

MRN: _____

FIN: _____

Visit Date: _____

Sample/result Details: _____

Notes: _____

This result is not found in the "Results Callback" system in Oracle Health, and the ED cannot take action on it.

This will need investigation by the Lab to ensure the result is in the Results Call back system, if the patient is actually an ED patient.

Common reasons why the result is not there:

1. It is not an ED patient. Please forward to the appropriate department.
2. Human entry error from LifeLabs. Please correct.
3. The patient has been admitted. Please forward the appropriate department
4. The result does not satisfy the urgency for the call back system, e.g. non-critical prelim. The result should show in the system once finalized. Please ensure it is finalized once possible.