

#### NIAGARA HEALTH SYSTEM SYSTÈME DE SANTÉ DE NIAGARA TOGETHER IN EXCELLENCE—LEADERS IN HEALTHCARE

### **Emergency Services - Notification of Patient Callback (Form A)**

Date:			
Patient:			
H#:			

Dear \_\_\_\_\_

You were at the \_\_\_\_\_\_ Emergency Department on

**We could not reach you by telephone.** We have attached your test results; please see a doctor to discuss these results. We cannot discuss test results on the telephone.

### Please follow the instructions beside the checked box:

These test results are **URGENT**. Contact your family doctor right away to talk about the results **OR** return to the Emergency Department with this form.

These test results are not urgent. Contact your family doctor within 7 days to discuss these results. If you do not have a family doctor, return to the Emergency Department to discuss these results with an Emergency doctor.

## Please return to the Emergency Department if you have any urgent concerns.

Sincerely,

Dr.	. MD
Physician, Emergency Services Niagara Health System	
□ Copy of Results to Dr.	

Copy of Letter & Results to Dr.



#### NIAGARA HEALTH SYSTEM SYSTÈME DE SANTÉ DE NIAGARA TOGETHER IN EXCELLENCE—LEADERS IN HEALTHCARE

# Emergency Services – Family Physician Notification of Patient Callback (Form-B)

Date:			
Patient:		 	
H#:			

Dear Dr. \_\_\_\_\_,

Your patient visited \_\_\_\_\_\_ Hospital Emergency Department on \_\_\_\_\_\_. Tests were ordered and performed relative to their presenting concerns. Attempts to contact the patient by telephone regarding final test results have been unsuccessful. A letter has been sent to the patient with the following instructions.

### Please follow the instructions beside the checked box:

- These test results are **URGENT.** Contact your family doctor right away to talk about the results **OR** return to the Emergency Department with this form.
- These test results are not urgent. Contact your family doctor within 7 days to discuss these results. If you do not have a family doctor, return to the Emergency Department to discuss these results with an Emergency doctor.

## A copy of the results of tests performed during your patient's visit has been enclosed.

Sincerely,

Dr. \_\_\_\_\_. MD CCFP (EM) Physician, Emergency Services Niagara Health System



#### NIAGARA HEALTH SYSTEM SYSTÈME DE SANTÉ DE NIAGARA TOGETHER IN EXCELLENCE—LEADERS IN HEALTHCARE

# Emergency Services – Referring Organization Notification of Patient Callback (Form C)

Date:			
Patient:			
H#:	 		

Dear Dr.\_\_\_\_\_,

Your patient visited \_\_\_\_\_\_ Hospital Emergency Department on \_\_\_\_\_\_. Tests were ordered and performed relative to their presenting concerns. Attempts to contact the patient by telephone regarding final test results have been unsuccessful. A letter has been sent to the patient with the following instructions.

### Please follow the instructions beside the checked box:

These test results are **URGENT**. Contact your family doctor right away to talk about the results **OR** return to the Emergency Department with this form.

These test results are not urgent. Contact your family doctor within 7 days to discuss these results. If you do not have a family doctor, return to the Emergency Department to discuss these results with an Emergency doctor.

## A copy of the results of tests performed during your patient's visit has been enclosed.

Sincerely,

Dr. \_\_\_\_\_ MD CCFP (EM) Physician, Emergency Services Niagara Health System